

IP Telephony

Communicate using a next generation of professional solution !

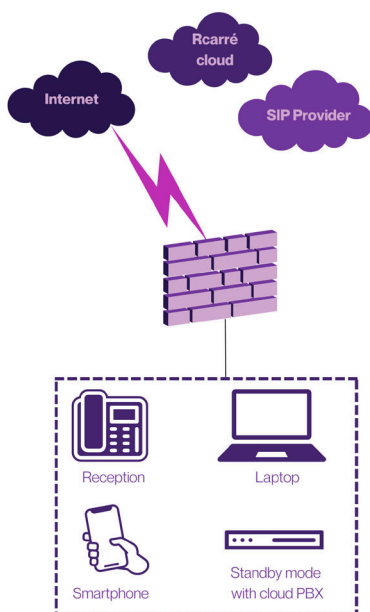


Why adopt an IP telphony solution ?

Technology has greatly evolved in recent years. Today, it is possible to call from a smartphone, a computer or even a tablet using a single telephone line. Your phone number follows you wherever you are ! Chat, web conference, collaboration, number of missed or received calls, smart transfer, real-time visualization of online or free collaborators... The various features allow you to gain productivity and efficiency.

Thanks notably to the digital transformation, the end of PSTN (Public Switched Telephone Network), we are moving towards greater and greater flexibility.

Today, the challenge is to develop new solutions which will systematically adapt to new requirements. Creativity, mobility, and team work are part of these.



Why do you need to switch to IP telephony?

- ◆ Need to decrease and monitor your invoices ?
- ◆ Need a partner who could manage your telephony system for you ?
- ◆ As SME, are you looking for a solution for flexible communication where you could manage the operational part yourself ?
- ◆ Industry, health care, hotel business and other large groups : need a system able to generate a high added value ?

Advantages of IP telephony

- ◆ Costs reductions
- ◆ Easy set up
- ◆ Scalability
- ◆ Integration of Teams and increased mobility (geographical flexibility via soft phone apps)
- ◆ Integration of other systems (CRM, hotel PMS software...)
- ◆ Advanced features (Voicemail, IVR, call recording, reporting, protection of the worker ...)
- ◆ External lines modularity (number of canals, number(s) for a particular country)
- ◆ Centralized management
- ◆ Backup and redundancy (tier IV data center)
- ◆ Simplified maintenance
- ◆ Reinforced security
- ◆ Unique contact point (lines, unified communication, mobile telephony)

Tested and approved by these sectors



Industry



Hotel
Business



Catering



Mass
distribution



Hospitals and
nursing home



Finance

Choosing between buying and leasing

	Location	Purchase with maintenance contract	Purchase
Maintenance for the telephony infrastructure on-site or remotely	✓	✓ *	x
Material Omnium after the manufacturer's warranty	✓	✓ *	x
Omnium on services in the event of failure	✓	✓ *	x
Maintenance on the telephony infrastructure on-site or remotely	1x/year	1x/ year *	x
Implementing and maintaining an internal technical file	✓	✓	✓
Documentation / infrastructure diagram	✓	✓	✓
Access to support	✓	✓	✓
Maximum 4 hours for problem handling	✓	✓	x
Monitoring on SIP accounts	✓	✓	✓
On call 24/7	Optional	Optional	x

*Depending of the subscribed contract

Our solutions of IP telephony are either adapted for TPE, PME or big companies and specific sectors, they can be deployed on site or in cloud (mutualized or dedicated) or in a hybrid format. We will assist you until you chose or in a hybrid format. We will assist you in the selection and supply for professional internet lines!

Our partners :

